

# ANTHONY R ORDNER

## OBJECTIVE

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To obtain a senior technology management position where I can apply my fields of knowledge to positively impact an organization and the customers that are served.

## EXPERIENCE

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2001 - Present AmeriPride Services Inc. Minnetonka, MN

*Department Head – PRO Analysis Lead (Corporate Resource Centre)*

- January 2007 – Present reporting to the CFO on assignment from the CEO.
- Responsibilities include department budget, hiring, scheduling, etc.
- Accelerated delivery of PRO (profit & revenue opportunity) analysis process from 4 weeks to 1 week by building and mentoring a small team of analysts.

*Customer Segment Manager (Corporate Resource Centre)*

- June 2006 – December 2006 temporary department head reporting directly to the CEO.
- Supervised 3 people a customer segment manager, junior analyst, admin.
- Developed and implemented branch profit and opportunities analysis program.
- Developed account profitability template for customer segmentation analysis.
- Performed analysis for potential business acquisitions & sales.
- Introduced geographic information system based analysis used for acquisitions, sales, service area optimization, sales area assignment, service coverage.
- Contributed to ongoing ODS (operational data store) & data warehouse design.
- Worked with internal marketing & sales departments to increase the value of the data purchased through Dun & Bradstreet. Managed the relationship and negotiated the current 3 year contract.

*Manager (WorkStyle Catalog Operations)*

- Collaborated with managers to alleviate work flow issues on production floor.
- Collaborated with production manager to design physical picking scheme.
- Set up inventory tracking system, consignment tracking and reorder process.
- Developed daily operational performance reports to track progress against budget goals.
- Assisted catalog manager with day to day operations and issue resolution.
- Assisted catalog manager with yearly budget process.

*Senior Analyst (Corporate Resource Centre)*

- Supervised 5 people DBA, electronic payment specialist (EDI), senior analyst, junior analyst.
- Supervised 4 people 2 industrial engineers, cost analyst, senior analyst.
- Performed special projects such as acquisitions, sales, automated sort systems, other projects.
- Designed and implemented ODS & data warehouse pilot project including nightly data acquisition (56 sites spread across the United States, Canada, & Puerto Rico) using MS SQL Server 2000. Assisted in the migration to Oracle 10g & major redesign for later production use.
- Designed and installed a solution for a new catalog division of our business using MS Windows

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2003 Terminal Server with 30 users to enable an existing off the shelf software package to address performance and security issues and enable future growth.

1999–2001 Interelate, Inc. Eden Prairie, MN

*Corporate Security Manager / Solutions IT Manager*

- Implemented physical security systems at 3 locations – HID card access, burglary, fire systems.
- Contributed to the design of a \$250,000 security system which included biometrics, card access, burglary, fire systems, video monitoring, etc.
- Reviewed / Suggested network architectures for secure connections to the Internet.
- Conducted periodic audits on servers / systems for security, licensing, hardware issues, etc.
- Conducted periodic audits on physical security systems in 4 locations.
- Managed effort to develop and implement formal information security policies.
- Managed effort to secure ASP co-located data center containing client sensitive data and 8 million dollars in equipment.
- Reviewed & presented security policies and procedures with clients, partners, and investors.
- Designed, built and administered development server farm and network infrastructure.
- Installed and supported MS Windows 2000 Professional and Server, MS SQL Server 7, MS SQL Server 2000.
- Managed two junior NT engineers, responsible for hiring, training, mentoring, evaluations, work schedule.

*Solutions Engineer (2 months)*

- Designed and implemented star schema, ETL, and user interface utilizing E.piphany 4.x, MS SQL Server 7, and MS Windows Server, both in 1 and 3 tier architectures

1996–1999 AmeriPride Services Inc. Minneapolis, MN

*Senior Programmer Analyst*

- Supervised two programmers, responsible for training, mentoring, evaluations, work schedule , project planning
- Project lead for multiple systems data integration & migration projects including RF chip & automated garment sorting equipment, business acquisitions, billing system conversions.
- 4GL OO Language – DataFlex by Data Access

1995-1996 The Musicland Group Inc. St. Louis Park, MN

*Loss Prevention Coordinator*

- Managed four officers and one contract guard for 24x7 distribution warehouse, responsible for hiring, training, scheduling, evaluations, and firing.
- Managed 1500 store Best Lock removable core program.
- Managed 450 stores alarm systems and call lists.
- Managed King Pins and seals for semi trailer fleet and dock area.
- Managed security for a 450,000 square foot distribution warehouse.
- Monitored activity using a combination of CCTV, Random wand scans, physical observation.

EDUCATION

2007 ASPE Technology Minneapolis, MN

- Business Analyst Boot Camp (PMI Course code: 2425 REP# 2161 28 PDU's)

- 2001 Conlow Consulting Group Minneapolis, MN
  - Excellence In Management
- 2000 SANs / Network Security Conference Monterey, CA
  - Security Essentials Certification
- 1999 Oracle Bloomington, MN
  - Introduction to PL/SQL
  - Advanced PL/SQL
  - Database administration (Oracle 8)
- 1995 Best Lock Corporation Indianapolis, IN
  - Combinating and Service Seminars
- 1989–1994 University of Minnesota Duluth Duluth, MN
  - B.A., Major: Criminology, Minors: Psychology, Humanities

OTHER  
RELEVANT  
EXPERIENCE

- 4+ Years entrepreneur experience operating a small business providing technology services.

Skill	Skill Level	Experience
Corporate Leadership and Direction Setting	Advanced	8 years
Lead Small Teams (1-6)	Advanced	12+ years
Mentoring of Other Developers	Expert	8+ years
Project Management	Intermediate	8+ years
Technical Writing	Intermediate	7 years
IS Management	Intermediate	8+ years
Data Analysis	Expert	9+ years
Data Modeling	Intermediate	9 years
Data Warehousing	Advanced	9 years
Decision Support	Advanced	9 years
Desktop Computing	Expert	15+ years
Oracle 8x, 9x, 10x	Advanced	9+ years
Oracle SQL*Plus	Intermediate	9+ years
Epiphany E.4	Intermediate	2 years
ETL (Extract, Transform, Load)	Intermediate	9 years
Object Oriented Development	Advanced	12+ years
HTML, BASIC, XML	Intermediate	2 years
Python	Intermediate	2+ years
JavaScript, .NET, VB script	Novice	6 months
Internet Computing	Expert	15+ years
Intranet Computing	Intermediate	8 years
Microsoft Access	Advanced	9+ years
Microsoft Excel	Advanced	12+ years
Microsoft IIS	Intermediate	2 years
Microsoft Outlook, PowerPoint, Word	Intermediate	10+ years
Microsoft SQL Server 7, 2000, 2003	Advanced	7+ years
Microsoft Visio	Novice	6 months
Windows Vista	Intermediate	1 year
Windows Server 2003	Advanced	4+ years
Windows XP Home, Professional, x64, MCE	Expert	6+ years
Windows 2000 Professional	Expert	7 years
Windows 2000 Server	Advanced	7 years
Windows 3.1, Workgroups, 95x, 98x, ME	Expert	7 years
Windows NT 3.51 Citrix	Intermediate	1 year
Windows NT 4 Server	Intermediate	3 years
Windows NT 4 Workstation	Advanced	4 years
DOS, PCDOS, DRDOS	Expert	7 years
Linux	Novice	3 years
Microsoft MapPoint 2004 (GIS)	Intermediate	2 years
ESRI BusinessMAP (GIS)	Intermediate	2 years
Intel (x86) Based PCs	Expert	15+ years
Ethernet Networking	Advanced	15+ years
Wireless Networking 802.11x	Advanced	4+ years
Microsoft Terminal Services	Advanced	4+ years
Virtual Server / PC	Novice	1 year
Security Device Architecture (VPN, Firewall, etc)	Intermediate	4+ years